

Refund Policy

1. Seat(s) booked cannot be refunded, exchanged or cancelled once issued except in the event of a cancellation by the Organizer themselves. Moving the dinner experience into the event lounge is NOT considered a cancellation and therefore will NOT be refunded.
2. If an event is cancelled by the Organizer, the following situation will take place: For ONLINE credit or debit card bookings, we will work with your respective card's banks to automatically debit the amount back into your original payment method. This process takes approximately 21 working days after the Event. For cash purchasers we will refund the full amount by cash once the original receipt is available within 5 working days
3. If the Event is postponed, booked seat(s) for the original date will be valid for the new date unless otherwise notified. You will NOT have the option to seek a refund for the value of the booked seat(s) for a postponed event.
4. The Organizer has the full rights to cancel the Himalayan Flyers experience due to bad weather or any such condition caused by Nature, We are not providing the option of weather insurance.